



Our Covid-19 information for winter 2020|21:

In the case of cancellation less than 15 days (except for Almwelt Austria – 8 days) before arrival, we do not guarantee any cancellation costs if the following applies:

- * if a border closure due to the pandemic makes travel impossible
- * if the hotel are officially closed
- * if our ski area are officially closed
- * if your official residence would be quarantined
- * The traveler (s) or the people living in the same household tested positive for Corona when they planned to start their vacation (medical certificate must not be older than 48 hours) or the officially prescribed quarantine has not yet ended at the time of arrival. (Obligation on your part to present the document to us for evidence).

Our cancellation conditions for the following Hotels & Apartment Resorts - winter 2020 | 21:



Cancellations up to 15 days before arrival:

Cancellation free of charge up to 15 days before the start of the holiday (if a deposit has already been paid, it will be refunded)

from 14 days and no-show 100% of the total stay will be charged.

This also applies to late arrival and early departure. Cancellations are only accepted in writing!

Cancellation conditions up to 30 days before arrival for rooms Almwelt Austria - winter 2020|21:



Cancellation free of charge up to 30 days before the start of the holiday (if a deposit has already been paid, it will be refunded)

29 to 15 days before arrival 50%

from 14 days and in the event of no-show, 100% of the total stay will be charged.

This also applies to late arrival and early departure. Cancellations are only accepted in writing!

Cancellation conditions up to 60 days before arrival for chalets Almwelt Austria - winter 2020|21:



Cancellation free of charge up to 60 days before the start of the holiday (if a deposit has already been paid, it will be refunded)

59 to 30 days before arrival 30%

29 to 15 days before arrival 50%

from 14 days and in the event of no-show, 100% of the total stay will be charged.

This also applies to late arrival and early departure. Cancellations are only accepted in writing!

We recommend!

It's not uncommon for things to not turn out the way you think, meaning booked holidays have to be cancelled or end early. We therefore advise taking out [cancellation insurance](#)

This cancellation rule is valid up to and including April 11th, 2021.



Our cancellation conditions for summer 2021:

Cancellation conditions for rooms and suites - summer 2021:



Cancellation up to 8 days before arrival:

Cancellation free of charge up to 8 days before the start of the holiday (if a deposit has already been paid, it will be refunded)

from 7 days and no-show 100% of the total stay will be charged.

This also applies to late arrival and early departure. Cancellations are only accepted in writing!

Cancellation conditions for Apartments and Penthouses - summer 2021



Cancellations up to 15 days before arrival:

Cancellation free of charge up to 15 days before the start of the holiday (if a deposit has already been paid, it will be refunded)

from 14 days and no-show 100% of the total stay will be charged.

This also applies to late arrival and early departure. Cancellations are only accepted in writing!

Cancellation conditions up to 30 days before arrival for chalets Almwelt Austria - summer 2021



Cancellation free of charge up to 30 days before the start of the holiday (if a deposit has already been paid, it will be refunded)

from 29 days and no-show 100% of the total stay will be charged.

This also applies to late arrival and early departure. Cancellations are only accepted in writing

We recommend!

It's not uncommon for things to not turn out the way you think, meaning booked holidays have to be cancelled or end early. We therefore advise taking out [cancellation insurance](#)

This cancellation rule is valid up to and including October 31, 2021!